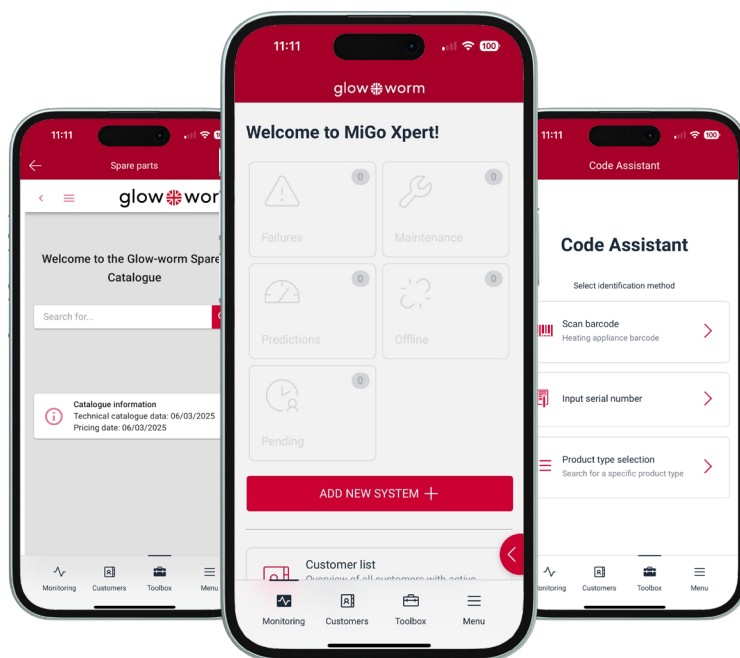


MIGO XPERT APP USER GUIDE



glow  worm

What is MiGo Xpert?

Introducing the all new MiGo Xpert

Glow-worm's app that makes the remote monitoring of your customers' heating system a breeze.

Our eBUS communication protocol means our boilers, controls, MiGo Link internet gateway, and MiGo Xpert all work together so you can offer an extra level of support to your customers by seeing any issues in real-time.

Save time and effort. You'll have access to detailed performance data, fault code history and diagnostic insights, all at the click of a button.

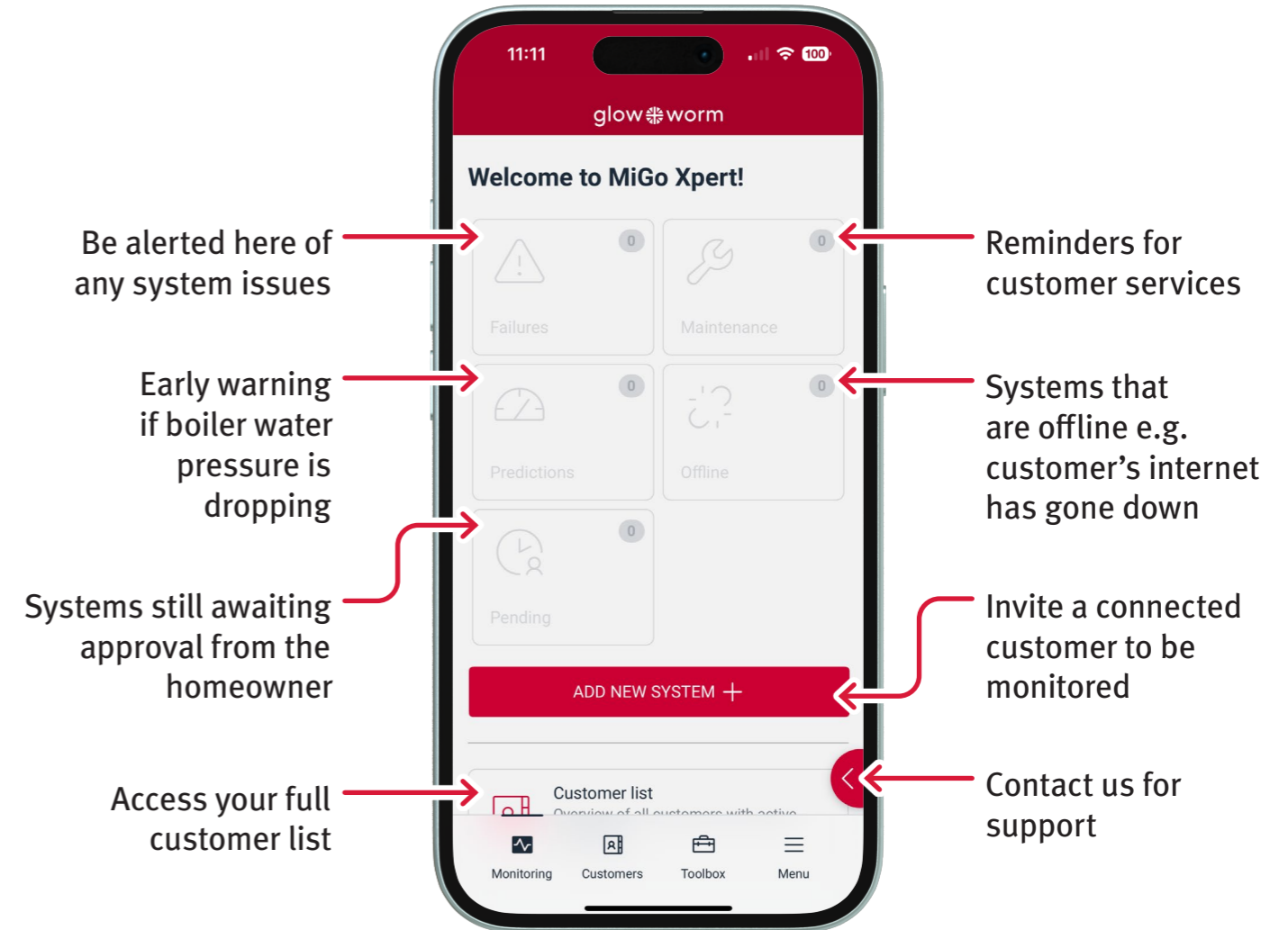
Simply sign in with your Club Energy credentials to activate your account. You'll then be able to easily invite your customers with connected heating systems to allow remote monitoring.



Find out more by watching our helpful explainer video on YouTube.

Scan the QR code, or search for **@GlowwormGroup**

Monitoring



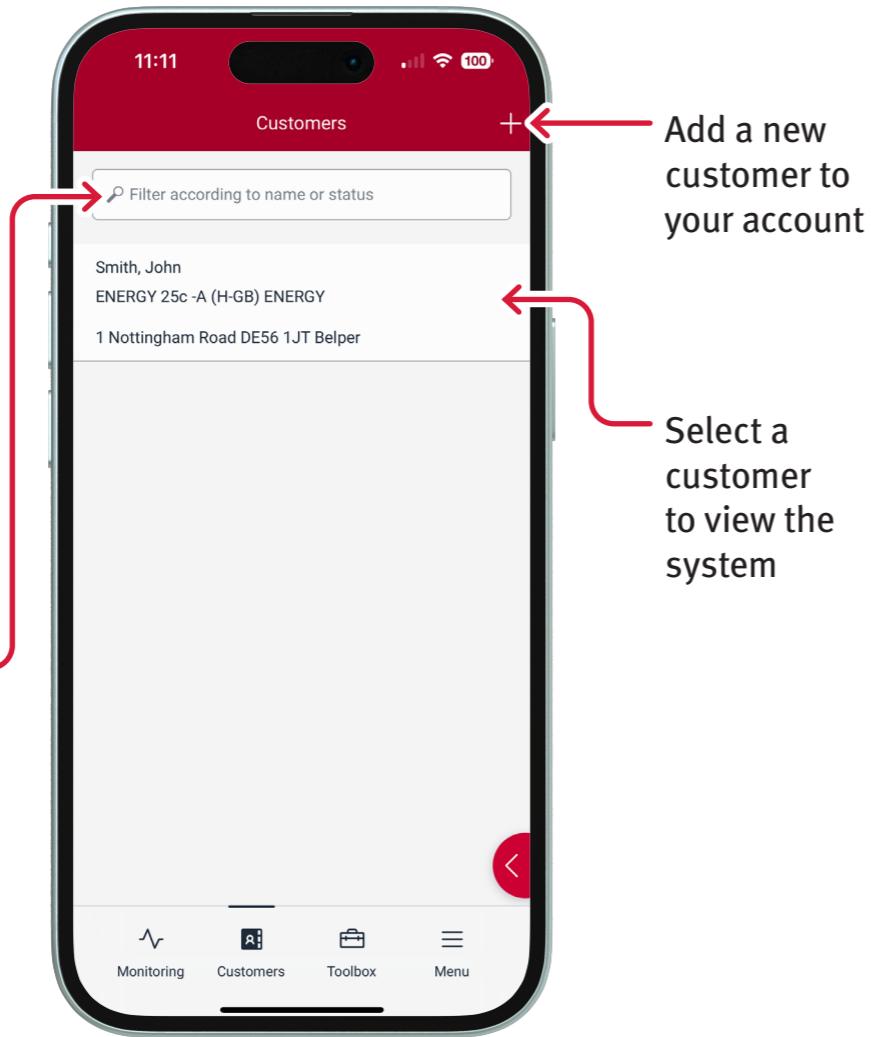
The monitoring screen gives an overview of customers who need support

Customer list

See all your customers and find them quickly with the search bar.

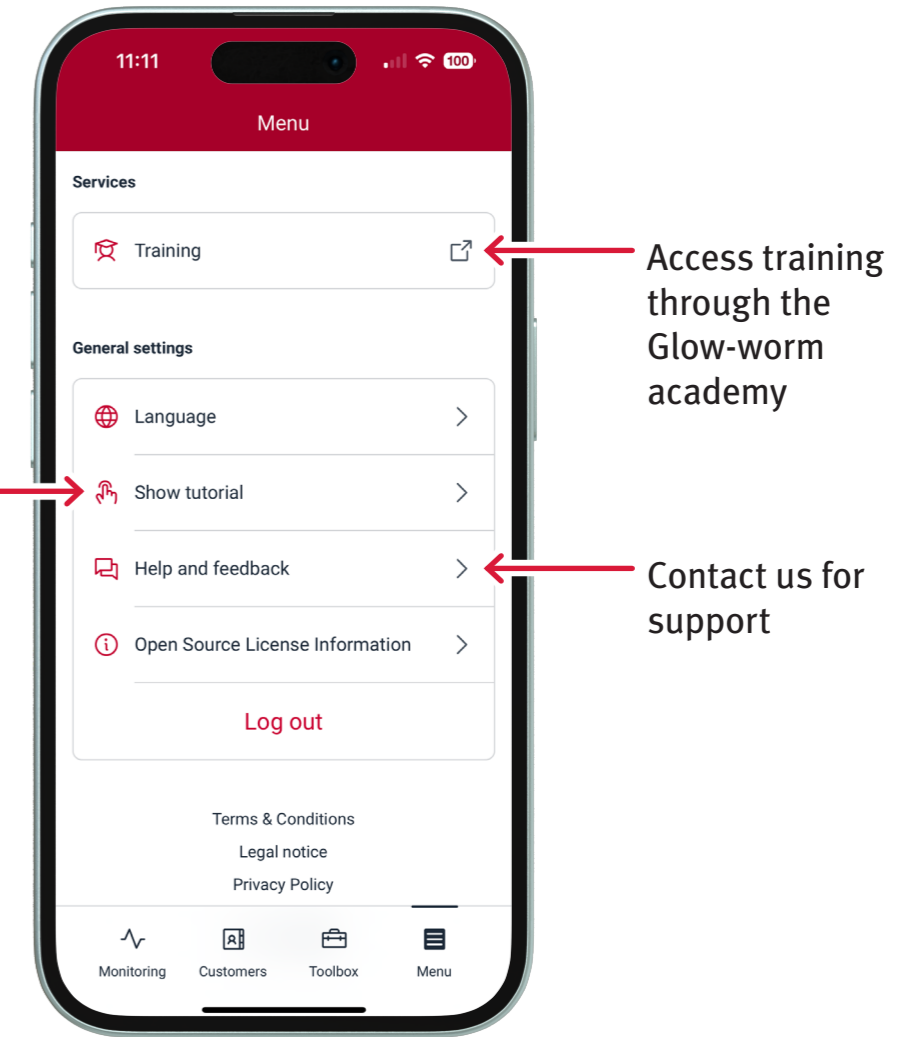
There's no limit to how many connected customers you may add.

Search customer name, address or appliance model



Menu

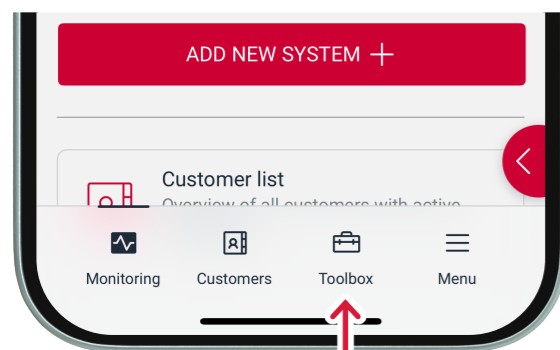
Quick app tutorial



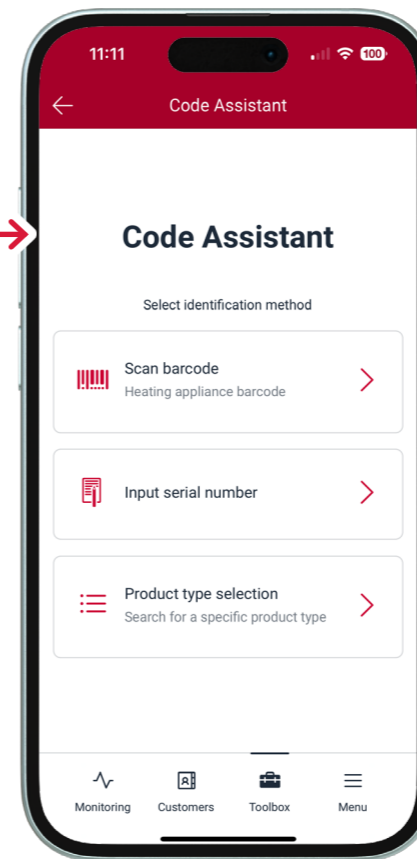
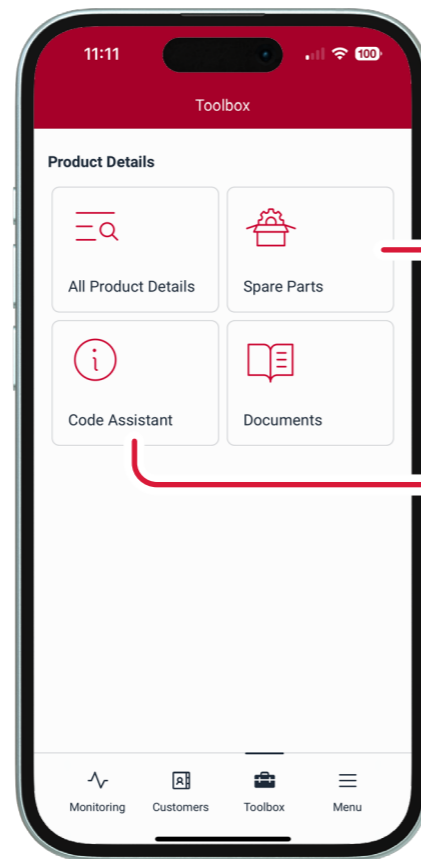
Toolbox

Need support for a non-connected customer?

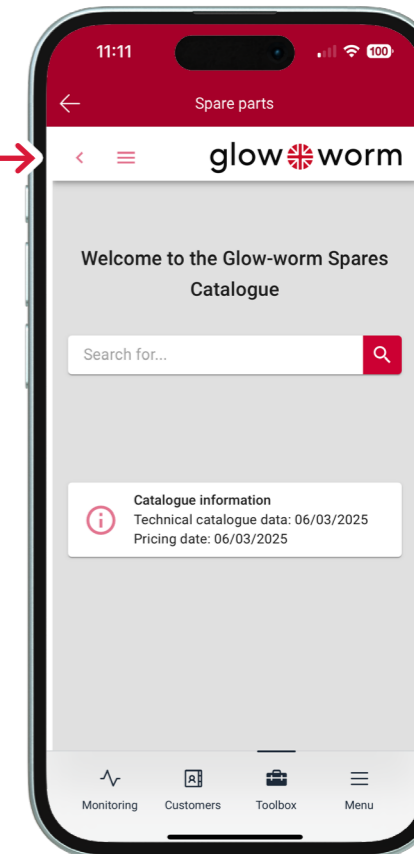
Use the Toolbox page to search for product information.



Access the Toolbox here

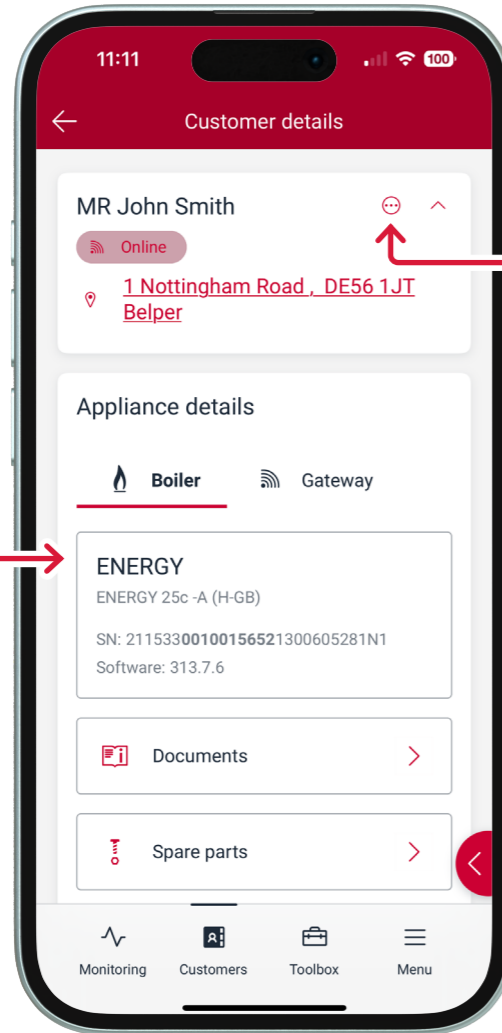


With the MiGo Xpert app, we'll offer multiple ways for you to identify a customer's boiler



Quick access to part numbers in one app

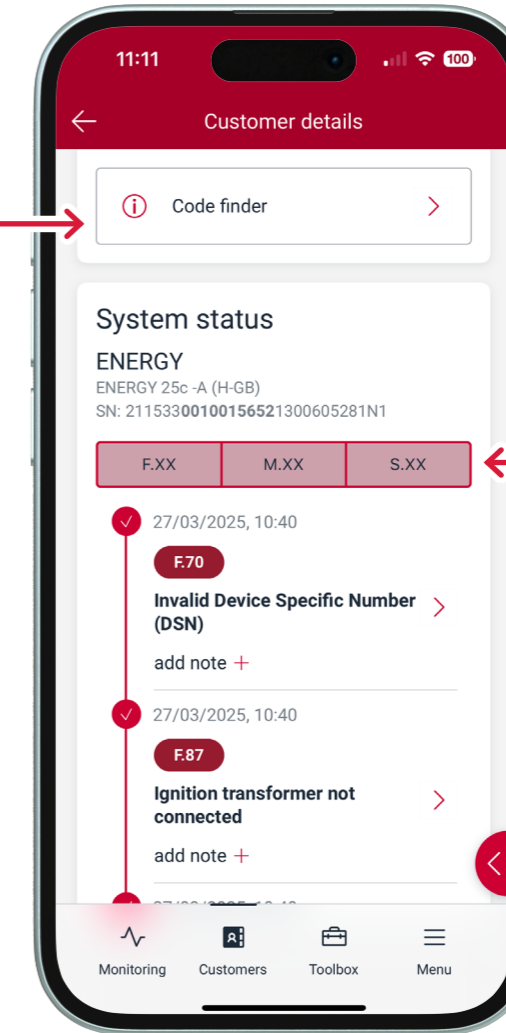
Customer details



Switch between products for information on manuals, spares and code finder

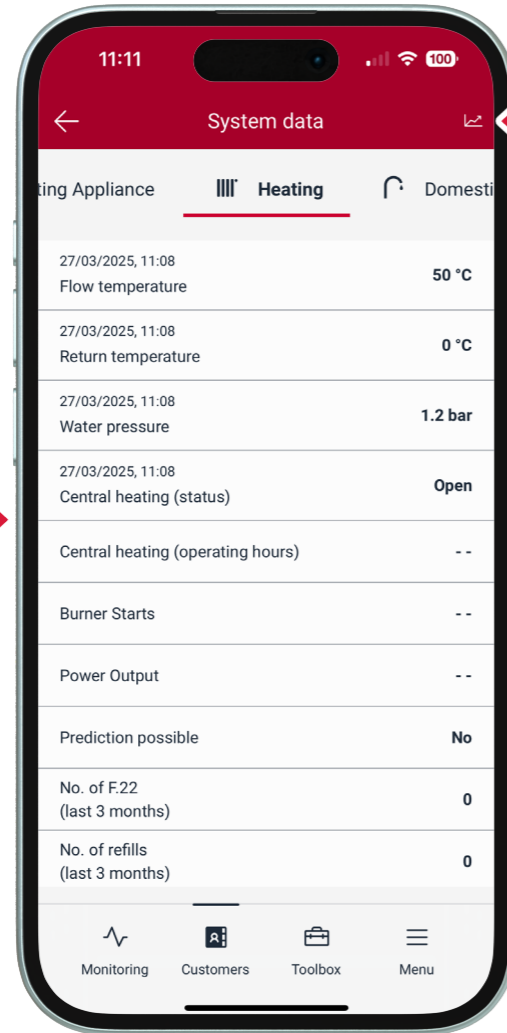
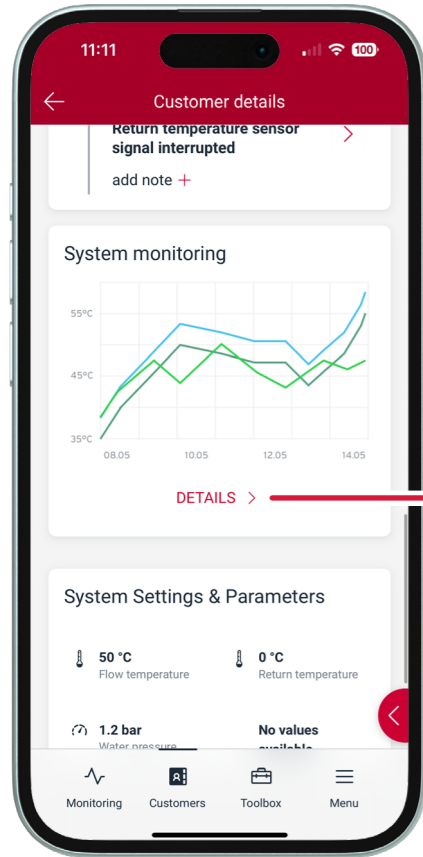
Selecting the three dots gives you the option to remove a customer from your account

Be alerted here of any system issues



View current Fault, Maintenance and Status codes of the system

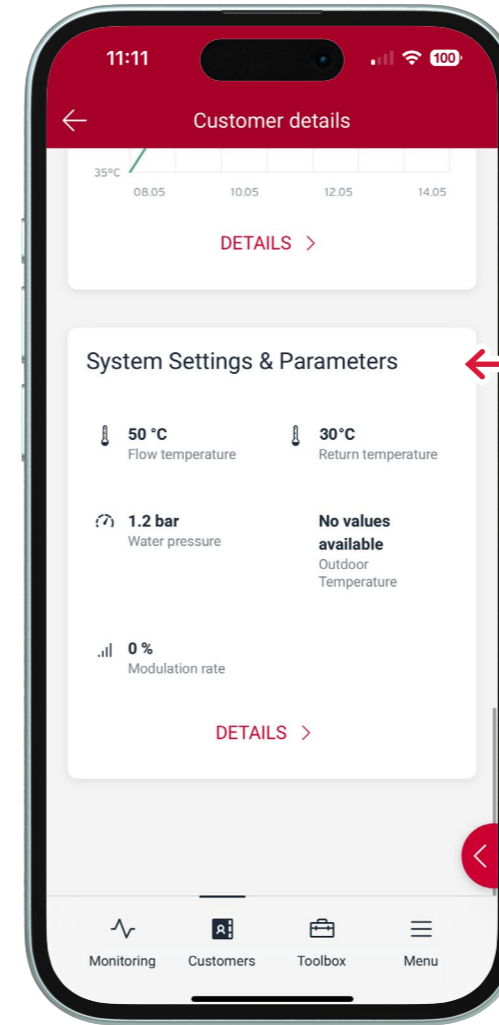
System monitoring



View your customer's data from the previous three months

Use the graphs to pin point specific data required

Customer breakdown



Remotely view settings on your customer's Glow-worm control and boiler

Download today

Search for 'MiGo Xpert' on the Google Play and Apple App store, or scan the QR codes below to download the MiGo Xpert app for Android and iOS.



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